

COMMERCIAL RECYCLING- FREQUENTLY ASKED QUESTIONS

When will I get my bins or carts?

Your carts and/or bins will be delivered on the Friday after SOCRRA has received payment for the carts.

What day will my recyclables be picked up?

You will be notified of your collection day by SOCRRA staff. Typically, collection is the same day as the neighboring residential areas.

When will collection start?

It takes a minimum of one week to get your business set up on the collection route. Therefore, if you receive your bins or carts on Friday and are scheduled for Tuesday pick-up, your collection will start 1 week and 5 days after you receive your bins or carts. If you receive your bins or carts on Friday and are scheduled for Friday pick-up, your collection will start 1 week after you receive your bins or carts.

Do you have signs that show us what we can recycle?

Yes. We can give you hard copies and/or e-mail you pdf files to print.

Do you have any educational materials for us to use?

We have the signs which show what can be recycled. We have a flyer that describes how to get your recycling program up and running. We have a website that has information about recycling: www.socrra.org.

How else can I educate my co-workers/staff about the new recycling program?

To spread the word about recycling, send email reminders, post signs at the recycling receptacles, or have an employee meeting. Training will help encourage and sustain employee involvement.

How do I collect recyclables in by businesses?

Pick a place to put recycling containers in your building so that employees have easy access to recycle. You can repurpose trash cans and cardboard boxes for collection. We have stickers that you can use to label your recycling receptacles. Consider putting a recycling container next to each trash can. Also consider reducing the number of trash cans. For example, remove the trash can from the copy machine and replace it with a recycling container. Find a convenient place outside your building for your free bins and carts. You want employees and the hauler that picks up recyclables to have easy access.

Can I put bubble wrap and foam peanuts in my bins and carts?

No. One alternative is to reuse it. Most UPS Packaging Stores accept these materials and reuse them.
In Royal Oak: 29488 Woodward Avenue, just North of 12 Mile. 248-548-8178
In Southfield: 19785 12 Mile. 248-559-1690

If I have recyclable items, such as foam, that SOCRRA does not currently take, how can I keep them out of the land fill?

You can drop it off at another recycling facility such as FCR Recycling, A Casella Company (also RRRASOC).

Located in Southfield: 20000 8 Mile Road, at the NE intersection of Evergreen and Southfield.

The carts for Styrofoam are located outside next to the building. Pull in and drop off.

How do I know if my recycling program is working?

Monitor the program by observing any decrease in the amount of trash or frequency in trash pick-up, if less (or more) recyclables are found in the trash, or if you increase/decrease the number of containers set out for recycling. Remember to share the successes of the program to employees and staff by quantifying the successes of your program. Consider the amount of resources saved, pollution prevented, or dollars saved for your company.